



Alexandrina Koleva

AI Data Specialist | Multilingual
Content Strategist

Contact

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Professional Summary

Multilingual specialist with a unique background in **Scandinavian Studies** and **Fine Arts**, backed by **4+ years of experience in AI Lifecycle Management**.

Expert in high-fidelity **data annotation** and transcription for **LLM training**, specializing in linguistic nuance and cultural context.

Proven track record of managing brand identity through social media and improving machine learning accuracy through human-in-the-loop processing.

2022 – Present

TELUS International | Sofia

AI Transcriber & Data Specialist

- **LLM Training:** Spearheaded high-quality audio-to-text transcription projects to train AI models in multiple languages, ensuring 98%+ accuracy rates.
- **Quality Assurance:** Performed linguistic audits and error analysis on AI-generated outputs, correcting phonetics, syntax, and cultural nuances.
- **Data Annotation:** Labeled complex datasets for machine learning, helping improve natural language understanding for global tech clients.
- **Security & Ethics:** Maintained strict data privacy standards while handling sensitive audio data for model refinement.

Education

2012 - 2017

**National School of Fine Arts
Iliya Petrov**

Core Expertise

AI & Machine Learning

- **AI & Machine Learning: Speech-to-Text (STT) Optimization**
- **RLHF (Reinforcement Learning from Human Feedback)**
- **Data Labeling.**

Linguistics:

- **Swedish (Advanced)**
- **English (Proficient)**
- **Danish (Basic)**
- **Bulgarian (Native).**

Digital Content:

- **Social Media Strategy**
- **Branding**
- **Visual Storytelling.**

Technical Archistry

- **Computer Graphics**
- **Printmaking**
- **Illustration.**